End Of Sale Product Marketing Bulletin – PMB-10660

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Business Segment: ☒ EMC ☐ DCS ☐ Printers ☐ Supplies ☐ Solutions ☐ Service

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Urgency Level	Notice applies to regions:	Government:	Published for:
General Information	☒ **North America** ☒ **EMEA** ☒ **Latin America** ☒ **Asia Pacific**	☒ **Federal** ☒ **North America State & Local**	☒ **Associates** ☒ **Partners** ☒ **Distributors**

Description:	**TC70X/TC75X: End of Sale (EOS) Announcement**
Reason for Change:	**PMB-10660: End of Sale of TC70/75X and Transition to TC72/77**

1. Transition Overview

This Product Bulletin is to communicate Zebra's plans for the discontinuation of the TC70X and the TC75X Product Lines. Over the years, both the TC70X and TC75X products have found much success throughout the world- providing countless solutions to our valued customers.

Due to a swift transition to our Next Generation TC7 product lines- TC72 and TC77, Supply Chain and Material constraints, we are announcing the End of Sale of the TC70X and TC75X and its variants. A list of all SKUs can be found on Page 2.

2. Product and Kit Transition Timeline and Mapping Table

Product Transition Timeline*	4GB SKUs	2GB SKUs
First RMA Request Date for Channel Returns	Monday, May 3, 2021	
Last RMA Request Date for Channel Returns	Monday, May 10, 2021	
Last Channel Return Date	Thursday, June 10, 2021	
Last Book Date **While Supplies Last**	Wednesday, June 30, 2021	Thursday, September 30, 2021
Last Ship Date **While Supplies Last**	Friday, December 31, 2021	
End of Engineering Support Date	Wednesday, June 30, 2022	
End of Service Date for Serviceable Products (Does Not Apply to Non-Serviceable Kits)	Thursday, December 31, 2026	
Availability of TC72/77	Available Now!	

Discontinued Part Number	Description
TC700K-02B22B0-A6	TC70X ANDROID, 2GB RAM/16GB FLASH, SE4750 SR, F CAM, R CAM, MICRO SD, AOSP, ROW
TC700K-02B22B0-IA	TC70X ANDROID, 2GB RAM/16GB FLASH, SE4750 SR, 1.3MP FRONT/13MP REAR CAM, MICRO SD, AOSP, INDIA
TC700K-02B22B0-US	TC70X ANDROID, 2GB RAM/16GB FLASH, SE4750 SR, F CAM, R CAM, MICRO SD, AOSP, US ONLY
TC700K-02B24B0-A6	TC70X ANDROID, 4GB RAM/32GB FLASH, SE4750 SR, F CAM, R CAM, MICRO SD, AOSP, ROW
TC700K-02B24B0-US	TC70X ANDROID, 4GB RAM/32GB FLASH, SE4750 SR, F CAM, R CAM, MICRO SD, AOSP, US ONLY
TC700K-0MB22B0-A6	TC70X ANDROID, 2GB RAM/16GB FLASH, SE4750 SR, F CAM, R CAM, MICRO SD, GMS, ROW
TC700K-0MB22B0-IA	TC70X ANDROID, 2GB RAM/16GB FLASH, SE4750 SR, 1.3MP FRONT/13MP REAR CAM, MICRO SD, GMS, INDIA
TC700K-0MB22B0-US	TC70X ANDROID, 2GB RAM/16GB FLASH, SE4750 SR, F CAM, R CAM, MICRO SD, GMS, US ONLY
TC700K-0MB24B0-A6	TC70X ANDROID, 4GB RAM/32GB FLASH, SE4750 SR, F CAM, R CAM, MICRO SD, GMS, ROW
TC75GK-22B22AD-A6	TC70X ANDROID, 4GB RAM/32GB FLASH, SE4750 SR, F CAM, R CAM, MICRO SD, GMS, US ONLY
TC75EK-22B22AB-US	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM 1 MICRO SD, USA (AT&T, VZ, SPRINT), AOSP
TC75EK-22B24AB-US	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 4GB RAM/32GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, USA (AT&T, VZ, SPRINT), AOSP
TC75EK-22F22AB-US	TC75X SE4750,13MP R CAMERA, NO WARM BTRY SWAP, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD US, AOSP
TC75EK-2MB22AB-US	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, USA (AT&T, VZ, SPRINT), GMS
TC75EK-2MB24AB-US	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 4GB RAM/32GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, USA (AT&T, VZ, SPRINT), GMS
TC75EK-2MB54AB-US	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 4GB RAM/32GB FLASH, USA, 2 SIM/, 1 MICRO SD, GMS, IRDA
TC75EK-2MF22AB-US	TC75X SE4750,13MP R CAMERA, NO WARM BTRY SWAP, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIM, 1 MICRO SIMS, 1 MICRO SD US, GMS
TC75FK-22B22AD-A6	TC75X SE4750,1.3MP F/13MP R CAMERA ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM,1 MICRO SD, ROW EMEA/APAC/CHILE/COSTA RICA, AOSP
TC75FK-22B22AD-BR	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, BRAZIL, AOSP
TC75FK-22B22AD-IA	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM,1 MICRO SD, INDIA, AOSP
TC75FK-22B22AD-ID	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, INDONESIA, AOSP
TC75FK-22B22AD-TN	TC75X ANDROID, 2GB RAM/16GB FLASH, SE4750 SR, 1.3MP FRONT/13MP REAR CAM, MICRO SD, AOSP, TUNISIA
TC75FK-22B22AD-TW	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, ROW, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, TAIWAN, AOSP
TC75FK-22B24AD-A6	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 4GB RAM/32GB FLASH, ROW, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, AOSP, EMEA/APAC/CHILE/COSTA RICA

TC75FK-22F22AD-A6	TC75X SE4750,13MP R CAMERA, NO WARM BTRY SWAP, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, AOSP EMEA/APAC/CHILE/COSTA RICA
TC75FK-2MB22AD-A6	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIM, 1 MICRO SIM, 1 MICRO SD, ROW EMEA/APAC/CHILE/COSTA RICA, GMS
TC75FK-2MB22AD-BR	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, BRAZIL, GMS
TC75FK-2MB22AD-IA	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, INDIA, GMS
TC75FK-2MB22AD-ID	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, INDONESIA, GMS
TC75FK-2MB22AD-TN	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, ROW, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, GMS, EMEA, TUNESIA
TC75FK-2MB22AD-TW	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, ROW, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, TAIWAN, GMS
TC75FK-2MB24AD-A6	TC75X SE4750,1.3MP F/13MP R CAMERA, ANDROID, 4GB RAM/32GB FLASH, ROW, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, GMS, EMEA/APAC/CHILE/COSTA RICA
TC75FK-2MF22AD-A6	TC75X SE4750,13MP R CAMERA, NO WARM BTRY SWAP, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, GMS EMEA/APAC/CHILE/COSTA RICA
TC75GK-22B22AD-A6	TC75X SE4750SR,1.3MP/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, AMERICAS EXCLUDING US, AOSP
TC75GK-22B24AD-A6	TC75X SE4750SR,1.3MP F/13MP R CAMERA, ANDROID, 4GB RAM/32GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, AMERICAS EXCLUDING US, AOSP
TC75GK-22F22AD-A6	TC75X SE4750, 13MP R CAMERA, NO WARM BTRY SWAP, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, AMERICAS EXCLUDING US, AOSP
TC75GK-2MB22AD-A6	TC75X SE4750SR,1.3MP F/13MP R CAMERA, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, AMERICAS EXCLUDING US, GMS
TC75GK-2MB24AD-A6	TC75X SE4750SR,1.3MP F/13MP R CAMERA, ANDROID, 4GB RAM/32GB FLASH, 2 NANO SIMS, 1 MICRO SIM, 1 MICRO SD, AMERICAS EXCLUDING US, GMS
TC75GK-2MF22AD-A6	TC75X SE4750, 13MP R CAMERA, NO WARM BTRY SWAP, ANDROID, 2GB RAM/16GB FLASH, 2 NANO SIMS 1 MICRO SIM, 1 MICRO SD, AMERICAS EXCLUDING US, GMS
TC700K-02B24B0-03	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC700K-02B24B0-04	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC700K-0MB22B0-A609	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC700K-0MB22B0-IA2	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC700K-0MB22B0-NA2	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC700K-0MB24B0-07	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC700K-0MB24B0-08	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-BTRY-INTL	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-INTL	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75EK-2MB22AB-AAUS	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75EK-2MB24AB-01	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING

TC75EK-2MB24AB-BTUS	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75EK-2MB24BB-12	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75FK-22B22AD-11	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75FK-22B22AD-19	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75FK-2MB22AD-AAA6	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75FK-2MB24AD-05	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75FK-2MB24AD-BTA6	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75GK-2MB24AD-02	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING
TC75GK-2MB24AD-BTA6	CUSTOM SKU - NOT AVAILABLE FOR GENERAL ORDERING

Kit Mapping Table	
Part Number	**Description**
TC700K-02B24B0-K1	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC700K-02B24B0-K2	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-2TB-SAC-MX	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-BTRY	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-BTRY-SAC	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-INTL-KIT	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-POLMX	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-T	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-T2B-INTL	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-T2B-SAC-MX	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-T-INTL	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC70X-WM-US-KIT	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC75X-WM-ATT-US	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC75X-WM-CA	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC75X-WM-NASA	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING
TC75X-WM-WW	CUSTOM KIT - NOT AVAILABLE FOR GENERAL ORDERING

3. Accessories and Peripherals: Transition Timeline and Mapping Table

Zebra does not plan to discontinue any TC70X/75X accessories at this time. TC70X and TC75X accessories are compatible with the TC72 and TC77 accessories.

4a. Service and Support: Hardware End of Service Life Policy

Zebra Technologies Corporation and its affiliates ("Zebra") will provide service and support for products manufactured/ sold by Zebra for a period of 3, 4, or 5 years, commencing on the last day of the product's final shipment.

Zebra will make reasonable, commercial efforts to continue to repair and support products beyond the five-year period at Zebra's option:

- To meet contract commitments
- Where a significant commercial requirement is identified
- Where Zebra determines in its sole and absolute discretion that there is sufficient commercial reason to warrant continuance of repair and support

Should technology used in the product become discontinued, obsolete, or no longer available in the public domain, making parts or assemblies no longer available for these reasons, Zebra at its discretion will evaluate the impact and if significant, consider the feasibility and economics of a design change to enable continued repair.

The End of Service Life Period may be changed at Zebra's sole and absolute discretion.

Customers who wish to purchase a Zebra Services Contract can do so through the normal channels that they currently use to purchase Zebra products and services.

For more information:

- **Zebra employees:** Visit **Zebra Services home page**
- **Partners:** Visit the Products, Services & Supplies tab of **Partner Gateway**

4b. Service and Support: Software End of Service Life Policy

For software applications that have been announced End of Sale (EOS), conclusion of support for these products follows a defined timeline beginning from the product End of Sale announcement (the "EOS Announcement"). For customers with products covered by a Zebra services agreement (the "Support Contract") at the time of the EOS Announcement, the software maintenance portion of its Support Contract, as defined in the Service Description Document applicable to the product EOS (the "Software Maintenance"), will continue for up to twelve (12) months from the EOS Announcement date. Zebra reserves the right, at its sole and absolute discretion, to end such Software Maintenance earlier than this date should conditions warrant.

For customers with products covered by a Support Contract at the time of the EOS Announcement, Technical Support, defined as telephone and e-mail support through Zebra's Customer Support Center, continues through the completion of the customer's software Support Contract, regardless of the availability of Software Maintenance on the EOS software product.

Customers with products covered by a Support Contract that are not using the most current release of the applicable software product on the EOS Announcement date may update to the most current release after the EOS Announcement, subject to this Statement and the terms of the Service Description Document applicable to customer's Support Contract.

As of the software product EOS Announcement date, multi-year Support Contracts for that product will no longer be available from Zebra. New customers may purchase multi-year contracts up to and including the EOS effective date. Any request for a multi-year software Support Contract for an existing customer must be approved by Zebra Services and the applicable Zebra product group(s).

As of the EOS Announcement date, only annual Support Contracts and one-year renewal Support Contracts will be available without a special approval, as indicated above. Availability of Software Maintenance will be

as described above. Technical Support, as described above, will continue up until the conclusion of the customer's Support Contract.

5. Frequently Asked Questions

Q: What accessories are going End of Sale along with the products impacted in this document?
A: None of the TC70X or TC75X are planned to go End of Sale along with the products in this document.

Q: What are the replacement products for TC70X/TC75X, if any?
A: The suggested replacement product families are TC72/TC77

Q: Does this announcement also impact custom SKUs?
A: Yes, this impacts all SKUs listed, including custom SKUs.

End of Life Timeline Definitions:

First RMA Request Date: First date distributors & partners can request RMA for return of EOL product.
Last RMA Request Date: Last date distributors & partners can request RMA for return of EOL product.
Last Channel Return Date: Last date physical product returns will be accepted (30 days after approval of RMA).
Last Book Date: Last date purchase orders will be accepted for product and/or bundles, kits or system packs containing the product.
Last Ship Date: Latest date for which a customer can request product delivery.
End of Engineering Support: Date when bug fixes, design revisions, and integration with other components, products or solutions will no longer be performed.
End of Service Life Date: Last date technical support and repair services are available.
Warranty: See Zebra Warranty at https://www.zebra.com/us/en/support-downloads/warranty/product-warranty.html

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